

Seattle Central College Student Town Hall Meeting

Seattle Central College
April 9, 2020



Overview

- Welcome
- Instructional Updates
- Student Services Updates
- Auxiliary Services Updates
- Student Technology Needs Assessment & Distribution
- Q&A



Instruction Update

April 13- May 4

- No in-person instruction.

Post May 4, resuming some F2F instruction as permitted:

- Apparel Design and Development, Basic and Transitional Studies (level 1 and 2 only), Culinary- 5th quarter students only, Dental Assisting, Dental Hygiene, Marine Tech, Medical Assisting, Medical Assisting Apprenticeship, Nursing, Respiratory Care, Science Labs (mostly OL but some hybrid), Surgical Technology



Instruction Update Continued

Pausing spring quarter enrollment:

- Culinary (other than teaching out last quarter)
- PACT

Shifting to online related instruction only:

- Wood Technology



Student Services Updates

Academic Advising

Hours: Monday-Friday, 8-4:30pm

Appointments: appointments are available remotely through phone or Zoom. They can be scheduled through Starfish or by calling us at (206)934-4068.

Drop-in: drop-in is available through Zoom Monday-Thursday from 10:30-12:30 and 1:00-3:00pm. Find the Zoom link on our webpage.

Email: advisorcentral@seattlecolleges.edu.

Phone: (206)934-4068. If we are unable to answer your call, please leave a detailed voicemail that we will return as soon as possible.

Note: The New Student Orientation is online during Spring quarter.

Find detailed info about our services here: <https://seattlecentral.edu/campus-life/student-support-and-services/transfer-and-career-advising/meet-advisor>



Student Services Updates Continued

Career Services

Hours: Monday-Friday 9:00-4:00pm

Appointments: available by phone or Zoom, scheduled through Starfish or by calling the office at 206-934-4383

Email: careerservicescenter@seattlecolleges.edu

Text: 503-451-3759

Services Offered:

- Academic advising for new students or students who are undecided about their programs or majors
- Career or Academic path exploration
- Resume or cover letter review, job search skills
- Scholarship search tips

Find detailed information about Career's services here: <https://seattlecentral.edu/campus-life/student-support-and-services/career-exploration-center>



Student Services Updates Continued

Transfer Center

Hours: 8:00-4:30pm

Appointments: appointments are available by phone or Zoom. Schedule an appointment through Starfish or by calling at 206.934.5469

Email: TransferCenter@seattlecolleges.edu

Services Provided:

- Researching University admissions and major requirements
- Reviewing personal statements
- Answering questions about the university application process

Upcoming Events:

- Virtual Transfer Fair, details to be announced in the future



Student Support Programs

- Emergency funds and childcare assistance:
Ariel.li@seattlecolleges.edu
- Food and community resources:
zachary.hunter@seattlecolleges.edu
- Reentry support: maria.kang@seattlecolleges.edu
- Veteran student support:
kerry.holifield@seattlecolleges.edu
- Passport students:
molly.mitchell@seattlecolleges.edu
- <https://seattlecentral.edu/current-students/housing-food-and-emergency-aid-resources-students>



Student Leadership / Engagement:

- Student Government will continue to have weekly Associated Student Council meetings every Monday 3-4pm via Zoom. Students can bring their questions or concerns to student government or email: ASC-Issues.Central@seattlecolleges.edu
- Student Clubs will be able to meet/hold meetings via zoom. Club leaders can contact: Jacob.Chin@seattlecolleges.edu
- Students can engage with other students on the Seattle Central Mobile App. Info Central is still available via email Info.Central@seattlecolleges.edu or phone: 206.934.4030
- Students can also enroll in Student Leadership
Canvas: <https://seattlecentral.instructure.com/enroll/M688AX>
- Services & Activities (S&A) Fee Open Forum: Thursday, April 16th from 3-4pm via Zoom. Email ASC-Finance.Central@seattlecolleges.edu
- Online Events & Activities are in the works – June Unity Fair is TBD (in 10 days)



Student Services Updates Continued

Financial Aid

Refunds will be available starting the first day of the quarter, April 13th. To prevent delays in receiving your refund:

- Be sure you have selected your refund preference with BankMobile.
 - www.refundselection.com
 - Contact financialaid.central@seattlecolleges.edu for assistance.
- Notify Financial Aid if you're enrolled in less than 12 credits so we can adjust your aid accordingly.
- Book vouchers are being processed and your information is being forwarded to the bookstore so you can purchase books through their process (reviewed later)

Financial Aid notified all of our students with cancelled aid after winter quarter grades posted

- Submit an appeal to financialaid.central@seattlecolleges.edu if you received a cancellation notice
- You can check the status of your aid in your [Financial Aid Portal](#) at any time
- We are working on a process to allow students to make repayments of financial aid from winter quarter



Student Services Updates Continued

Financial Aid

Financial Aid will resume reviewing and awarding student files/loan applications next week

- Be sure to keep an eye on your FA portal and email for any updates or questions from financial aid staff
- Given our limited access to student files and other resources, we can't give exact turnaround times and will process aid as quickly as we can
- We encourage all students to submit their scholarship application to the Seattle Colleges Foundation by the April 15th deadline
 - Foundation Awards are for the 20-21 school year; can be used as early as Summer quarter 2020



Auxiliary Services Updates

- **Parking permits**---those students who purchased parking permits and no longer need them please return to:
Seattle Central College Transportation
1701 Broadway, BE1143
Seattle, WA 98122
 - and we will take care of refund of the full price of the permit.
 - If in-person instruction resumes in early May, and students need to park on campus, we will send an update at that time as to how to obtain a permit.
- **ORCA Cards and transit**---Currently all public transit is free, KC Metro is running much reduced routes. Passengers should board at the back door, try to limit surfaces they touch, and keep safe physical distances between themselves and other passengers. When Metro resumes charging for rides, we will send an announcement out at that time as to how students can obtain an ORCA card.



Auxiliary Services Updates (Bookstore)

- **Bookstore**—The Bookstore will **not** be open for in store pick up. Students need to order and pay for books and materials online. Update, order, and contact information can be found here:
Facebook <http://bit.ly/CentralBookstoreFB-COVIDUpdate> ;
website: [://seattlecentral.bncollege.com](http://seattlecentral.bncollege.com);
Email: sm232@bncollege.com
- Materials will be shipped UPS and should arrive next day if within the Seattle area—students should order now for classes next week. All shipping costs are waived for the duration of the online period. Staff are in the store 8am-4pm, Mondays-Thursdays. Already ordered books will be shipped.
- **Vouchers:** The store has now included a voucher option for online purchases for those who use a voucher or third-party provider. The tender option will read as “Voucher with Student ID.” Students should check in with their counselor first before submitting an order.
- **Students without PayPal, Credit/Debit or Voucher:** For students who need to make cash purchases, we encourage them to purchase either Barnes and Noble gifts cards or any credit-based gift cards, i.e., Visa, Mastercard or American Express, at outlets like grocery stores. Credit based gift cards should be used as a credit card when checking-out; the gift card option is used strictly for Barnes and Noble gift cards
- For those students who lack an address for shipping, **please email the store manager** at the email address listed above. For such students pick up will be arranged at the time with the store manager, Friday, Monday and Wednesday next week, 9-12, at the Harvard Ave Shipping/Receiving dock (1704 Harvard Ave). Students **MUST** make an appointment for pick up service.



Payment of Tuition and Fees

- No on-campus cashier available
- You can pay online using <https://mycentral.seattlecolleges.edu/>.

For a step-by-step guide, visit

<https://newscenter.seattlecentral.edu/sites/newscenter.seattlecentral.dev/files/inline-files/HOW%20TO%20PAY%20ONLINE%5B1%5D%20%281%29.pdf>



Payment Deadline Extended

- We are stretching the spring quarter deadline for payment or for a payment plan until the end of day on Friday, April 10.
- If you normally pay by cash, here is an alternative you can use:
- If you have a checking account with a domestic bank, credit union or savings bank, you can pay in full using a bank account going through links at <https://seattlecentral.edu/enrollment-and-funding/enrollment-and-admissions/tuition-and-payment/payment-plan>



Identifying Technology Needs

- Survey was sent on 4/3 to faculty and students to help us identify who needs assistance with technology
- Limited supplies available due to high demand across the country
 - Chromebooks
 - Webcams
 - Headsets w/Microphones
 - Hotspots
- Contacting students and distributing equipment April 9 (Th), April 10 (F), April 13 (M), and April 15 (W)



Thank You!

- Q & A
- This is being recorded and will be sent out to all Students, Faculty, and Staff.